## **IRO Certificate #4599**

## NOTICE OF INDEPENDENT REVIEW DECISION

September 19, 2003

Re: IRO Case # M2-03-1027
Texas Worker's Compensation Commission:
has been certified as an independent review organization (IRO) and has been authorized to perform independent reviews of medical necessity for the Texas Worker's Compensation Commission (TWCC). Texas HB. 2600, Rule133.308 effective January 1, 2002, allows a claimant or provider who has received an adverse medical necessity determination from a carrier's internal process, to request an independent review by an IRO.
In accordance with the requirement that TWCC assign cases to certified IROs, TWCC assigned this case to for an independent review has performed an independent review of the proposed care to determine if the adverse determination was appropriate. For that purpose, received relevant medical records, any documents obtained from parties in making the adverse determination, and any other documents and/or written information submitted in support of the appeal.
The case was reviewed by a physician who is Board Certified in Orthopedic Surgery, and who has met the requirements for the TWCC Approved Doctor List or who has been granted an exception from the ADL. He or she has signed a certification statement attesting that no known conflicts of interest exist between him or her and any of the treating physicians or providers, or any of the physicians or providers who reviewed the case for a determination prior to referral to for independent review. In addition, the certification statement further attests that the review was performed without bias for or against the carrier, medical provider, or any other party to this case.
The determination of the reviewer who reviewed this case, based on the medical records provided, is as follows:
History The patient is a 63-year-old right hand dominant gentleman who injured his right shoulder as he was slipping off a ladder on He complained of local shoulder pain, and x-rays were negative. His shoulder pain was treated conservatively with physical therapy, anti-inflammatory medications and steroid injections. Because of continued symptoms and MRI findings of tendinosis, arthroscopic decompression and subacromial bursectomy were recommended.
Requested Service(s) Right arthroscopy decompression with possible RTC repair and possible arthrotom
Decision

I disagree with the carrier's decision to deny the requested treatment.

## Rationale

The patient had a complete and thorough work up for shoulder pain. In addition, the patient had a complete non-operative treatment regimen including anti-inflammatory and pain medications, steroid injections and physical therapy. The patient continues to have pain and has a clinical examination consistent with aubacromial impingment syndrome and chronic stage two tendinosis. Surgery would be reasonable and necessary. Many times a rotator cuff tear is found at the time of surgery and, if so, repair would also be indicated.

This medical necessity decision by an Independent Review Organization is deemed to be a Commission decision and order.

## YOUR RIGHT TO REQUEST A HEARING

Either party to medical dispute may disagree with all or part of the decision and has a right to request a hearing.

If disputing a spinal surgery prospective decision, a request for a hearing must be in writing, and it must be received by the TWCC Chief Clerk of Proceedings within 10 (ten) calendar days of your receipt of this decision (28 Tex. Admin. Code 142.5(c)).

If disputing other prospective medical necessity (preauthorization) decisions, a request for a hearing must be in writing, and it must be received by the TWCC Chief Clerk of Proceedings within **20** (twenty) calendar days of your receipt of this decision (28 Tex. Admin. Code 142.5(c)).

This decision is deemed received by you 5 (five) days after it was mailed or the date of fax (28 Tex. Admin. Code 102.5(d)). A request for a hearing and a **copy of this decision** must be sent to:

Chief Clerk of Proceedings / Appeals Clerk P.O. Box 17787 Austin, Texas 78744 Fax: 512-804-4011

The party appealing this decision shall deliver a copy of its written request for a hearing to other party involved in this dispute.

Sincerely,

In accordance with Commission Rule 102.4 (b), I hereby certify that a copy of this Independent Review Organization (IRO) decision was sent to the carrier and the requestor or claimant via facsimile or US Postal Service from the office of the IRO on this 22<sup>nd</sup> day of September 2003.